Request for Assistance

(Version 1.0)

Incident Based

Description: This board enables a user/position to request assistance that can be tracked and assigned to more than one entity to fulfill.

Views: Two list views are provided with this board for the primary users of the Task Tracking process—One to view requests and the other to view assignments. A third list view is provided for the controller to review requests and make assignments. A fourth list view is for Mission tracking was added for Fairfax County. Detail views are provided with all the list views along with the appropriate input/edit views.

List View (Requests) – This view is assigned to all users for issuing and monitoring requests. The user only sees the requests made by the assigned position/agency.

Training	- 2017		Requests		
+ New Re	quest		Q Search Clear Search	Filter By Stat	tus: All 💌
Task #	Request Status	Capability/Type	Notes	Date Due	Action
6	Not Reviewed	testing	Notes from requestor Updated by Christian Thomas - WebEOC Admin at 11:23:43 on 12/18/2017	12/18/2017 11:24:05	CEdit QView
5	Not Reviewed	test		11/28/2017 11:33:18	CEdit QView
4	Tasks Assigned	test	notes from controller Updated by Christian Thomas - WebEOC Admin at 11:41:13 on 12/18/2017		QView
3	Tasks Assigned	test	This will be assigned to Mission Tracking Specialist Updated by Sarah Keally - WebEOC Admin at		QView
2	Completed	testing	Purchased via P-card. test. Updated by Sarah Keally - WebEOC Admin at 08:40:19 on 12/04/2017 -		QView
1	Tasks Assigned		notes Updated by Christian Thomas - WebEOC Admin at 13:05:55 on 11/21/2017	11/17/2017 15:46:45	QView

Default Features:

- Search capability on the Description field for specified text
- Data filtering by the status value using the filter dropdown provided in the header
- Sort capability on the Request Status and Date Due fields by clicking on the corresponding column header/field title
- View link to access additional details and also see task assignments
- Status background colors for easy identification of a record's status
- New Request button to create new requests for assistance
- *Edit* link to add notes for a submitted request

Variations: None



Input (Edit) View – This view is for users to make re	equests.
Note: Items marked in red are required fields.	
Request Status New Request	
What do you want to order & What do you need to do?	
*Capability	Ŷ
Please specify the SIZE and AMOUNT of the resource required to meet this capability requested.	
*Size	
*Amount	
Where does this resource need to report to or be delivered to? Please provide the exact address of the LOCATION needed.	
Address Please provide full address (including street address, city, zip code, state).	
Time requirements.	
*Date/Time Needed	
Duration of Deployment 72 hours	
What potential resources or type of equipment do you believe could meet this request?	
	^
Potential Resource	~
	Ŷ
Point of Contact to call about this request. Note: Point of Contact are those individuals who resource providers can call and ask questions about the request, get delivery locations, etc. This p	person may or may not be the "Authorizing Representative".
Contact Name	
Contact E-mail	
Contact Phone #	
Contact Secondary Phone #	
Notes	
Add Notes	Ŷ
Cancel Save	
 Default Features Date/Time picker code to facilitate proper Drop down lists to maintain data consister Notes field for additional information with the last note and when. Red colored field labels to help identify red 	ncy update code to capture who made
Variations: None	



manning - 2017									
Assignments									
		٩	Search Clear Search		Filter By Status: All				
Task #	Task Status	Task Changed Flag	Task	Estimated Delivery Date	Action				
I	New Task		test		Open				
Default Features									
 Search capability on the task assignment and task notes fields for specified text 									
•	Data filtering	by the status value	by selecting	the appropriate d	Iropdown filte				
•	•	y on the Task Num			•				
-		the corresponding							
•		access additional d							
•	•				4-4				
•	•	round colors for eas	•						
•		on the Estimated c		hange colors base	ed on the				
	approaching	estimated delivery	date.						
Va	ariations: Non	e							
		Reque							
osition	FOC OFM Staff								
osition Requestor	EOC OEM Staff								
osition equestor equestor Phone	EOC OEM Staff								
rosition Requestor Requestor Phone tatus									
osition equestor equestor Phone tatus apability	Tasks Assigned								
osition tequestor tatus apability ize	Tasks Assigned Write on paper. Blue pr								
osition equestor equestor Phone tatus apability ize mount	Tasks Assigned Write on paper. Blue pr normal	en preferable.							
tosition Requestor Phone tatus Capability tize umount ocation Needed	Tasks Assigned Write on paper. Blue pr normal 12 pack	en preferable.							
osition equestor Phone tatus apability ize mount ocation Needed equest Date/Time ate/Time Needed	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23	en preferable.							
osition equestor Phone tatus apability ize mount ocation Needed equest Date/Time ate/Time Needed stimated Length of	Tasks Assigned Write on paper. Blue provide the provided of the paper. Blue paper	en preferable.							
osition equestor Phone tatus apability ize mount ocation Needed equest Date/Time ate/Time Needed stimated Length of	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23	en preferable.							
osition lequestor Phone tatus apability ize mount ocation Needed dequest Date/Time ate/Time Needed stimated Length of otential Resource asignments	Tasks Assigned Write on paper. Blue program normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23 Deployment 24 hours Office supplies contract	en preferable. Iirfax, VA							
osition equestor Phone tatus apability ize mount ocation Needed equest Date/Time ate/Time Needed stimated Length of otential Resource signments	Tasks Assigned Write on paper. Blue provide the provided of the paper. Blue paper	en preferable.		Assignment Status Completed	Comments Action				
Position Requestor Phone Requestor Phone Retatus capability capability capability contained Request Date/Time Reeded castimated Length of rotential Resource castignments A	Tasks Assigned Write on paper. Blue promal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:55:23 Deployment 24 hours Office supplies contract ssigned To	en preferable. IIIrfax, VA ct with Geurnsey.		-					
osition equestor Phone tatus apability ize mount bocation Needed equest Date/Time equest Date/Time stimated Length of otential Resource signments	Tasks Assigned Write on paper. Blue promal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:55:23 Deployment 24 hours Office supplies contract ssigned To	en preferable. IIIrfax, VA ct with Geurnsey.		-					
osition equestor Phone equestor Phone tatus apability ize mount control to the stimated Length of rotential Resource signments EOC Sup Return Control to the stimated Length of the sti	Tasks Assigned Write on paper. Blue provide the paper. Blue p	en preferable. IIIrfax, VA ct with Geurnsey.		-					
osition equestor Phone equestor Phone tatus apability ize mount control to the stimated Length of rotential Resource signments EOC Sup Return Control to the stimated Length of the sti	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23 Deployment 24 hours Office supplies contract ssigned To ply Branch Director	en preferable. iirfax, VA ct with Geurnsey. Task Piease order more office supplie	s through Guernsey.	Completed	(#Edit				
osition equestor Phone equestor Phone tatus apability ize mount control to the stimated Length of rotential Resource signments EOC Sup Return Control to the stimated Length of the sti	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23 Deployment 24 hours Office supplies contract ssigned To ply Branch Director	en preferable. IIIrfax, VA ct with Geurnsey.	s through Guernsey.	Completed	(#Edit				
osition lequestor Phone lequestor Phone lequestor Phone lequestor Phone lequestor Phone lequest Date/Time lequest Date/Time Needed stimated Length of rotential Resource lesignments LEOC Sup Return leguest Date/Time lequest Date/Time lequest Date/Time Needed stimated Length of rotential Resource lesignments leguest Date/Time lequest Date/Time lequest Date/Time Needed stimated Length of rotential Resource leguest Date/Time Needed lequest Date/T	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:54:43 01/04/2018 08:55:23 Deployment 24 hours Office supplies contract ssigned To ply Branch Director	en preferable. IIITax, VA ct with Geurnsey. Task Please order more office supplie Dability for assignm	s through Guernsey.	Completed	(#Edit				
Position Requestor Phone Requestor Phone Requestor Phone Requestor Phone Request Date/Time Request Dat	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:56:23 Deployment 24 hours Office supplies contract Ssigned To ply Branch Director Features View only cap also fulfilling f	en preferable. IIITax, VA ct with Geurnsey. Task Please order more office supplie Dability for assignm	s through Guernsey.	completed	roups that are				
Potential Resource ssignments A EOC Sup Return Default I	Tasks Assigned Write on paper. Blue pr normal 12 pack 4890 Alliance Drive, Fa 01/03/2018 08:56:23 Deployment 24 hours Office supplies contract Ssigned To ply Branch Director Features View only cap also fulfilling f	en preferable. IIITax, VA et with Geurnsey. Task Please order more office supplie pability for assignm the request. assignee to edit th	s through Guernsey.	completed	roups that are				



Edit View (Assignments) – This view enables the assignee to update the status of their specific assignment as well as estimated delivery date/time, date completed, and any comments.

Assigned To	EOC Supply Branch Director					
Task Assignment	Please order more office supplies th	rough Guernsey.				
Task Assignment	Completed					
Task Change Acknowledged	No 💌					
Task POC	C. Brody					
Task POC Phone						
Estimated Delivery Date/Time	01/05/2018 09:25:20					
Comments						
Add Comments						
Cancel Save						
 Drop Com while 	e/Time picker coo odown fields for o ments field that	data consis uses upda s at the top	tency. te code to mai o of the text ar	intain past entry i ea in addition to		on
Variations: No	one					
assignments a		hen reques		er/coordinator to o be closed or if		
Training - 2017						
		Request	6 (Controller View) Search Clear Search		Filter By Sta	atus: All 💌
Task # Overall St	atus Task Action	Critical?	Request Date	Due Date	Capability	Action
6 Not Revie			12/18/2017 11:23:44	12/18/2017 11:24:05	testing	QView
5 Not Revie		No	12/15/2017 11:33:09 12/08/2017 13:04:43	11/28/2017 11:33:18	test	QView
3 Tasks Ass	igned Cancelled.	No	11/30/2017 10:51:42		test	QView
2 Comple	ted Revised.	No	11/20/2017 15:44:56		testing	QView
1 Tasks Ass	igned	No	11/17/2017 15:46:34	11/17/2017 15:46:45		QView
	rch capability on			Request Potentia and Request Con		

- fields for specified text
- Data filtering by the status value by selecting the appropriate status from the dropdown list.
- Sort capability on Task Number, Overall Status, Request Date and Due Date fields by clicking on the corresponding column header/field title.
- View link to access additional details.



- Status background colors for easy identification of a record's status.
- Cell color change for the Due Date to signal that the due date has been surpassed.
- Action field to quickly identify records with issues or have been completed.

Variations: Loudoun County has a second dropdown filter for the source of the request—local or hotline.

List View (Mission Tracking) This view is assigned to Logistics for Mission Tracking of tasks.

Training -	✓										
Task #	Mission #	PO # or CC #	Description	ETA	Check-In	Search Clear Search Amount	Cost per Unit	Total Cost	Demobilized	Status	Action
4			notes from controller			1				Tasks Assigned	QDetails @Edit
3	23	464575859		12/18/2017 11:40:26	12/18/2017 11:40:26	46	23	123	yes	Tasks Assigned	QDetails @Edit
2						57				Completed	QDetails @Edit
1						1				Tasks Assigned	QDetails @Edit

Default Features

- Search capability on the notes field
- Details link to access additional details.
- Edit link to edit the information.
- Status background colors for easy identification of a record's status.

Varations: None; No other jurisdiction currently has this view

